

## Many Ways to Learn

**Instructor-led Learning:** Attending a course at one of the OSIsoft learning centers around the world provides a unique opportunity for you to interact with other PI System users, get hands on experience with the PI System, and get one-on-one answers to your questions. OSIsoft can also teach courses on-site at your location. With either option you receive classroom style learning with high quality materials and content delivered by an experienced professional. Each class includes lectures, classroom exercises (where users work with the products and test out concepts they have just learned) and plenty of time for questions and answers.

**On-Demand Learning:** Some users learn better when they study on their own and at their own pace. With our on-demand learning options, learning is available when you want it.

The OSIsoft YouTube Learning Channel streams 60+ hours of voice and video lectures, demonstrations and exercises directly to you through your browser. Topics are organized into Playlists and searchable so you can quickly find the information you need.

The Virtual Learning Lab Environment allows you to learn new skills, test your knowledge or try things with your PI System that you simply cannot do on your production system. We have dozens of Learning Labs on topics ranging from simply displays and reports to system management to programming. Monthly and yearly subscriptions are available so you can get your practice when you want, whenever you want.

OSIsoft's "Show Me How" webinar series focuses on fundamental PI System concepts, key features, and release-specific updates. Designed to quickly provide you with valuable information, most webinars are an hour long. Webinars include a mix of expert lectures, product demonstrations and question and answer sessions. Attend live webinars or access our library of previously recorded webinars.

## Business Challenge

Learning is an ongoing process. As new employees join your company, they need access to basic learning. As employees gain more experience with your systems, they frequently have new questions or new things they would like to try. Without access to advanced learning and information experts, it can be difficult for them to quickly develop and use new skills and expertise. Different people learn in different ways. A comprehensive learning solution must support all types of learners (auditory, visual and tactile/hands-on). Software is constantly evolving. Without regular learning, it becomes increasingly difficult for users to stay current as new versions are released and new functionality is introduced. If your users' skills are not fully developed or fall behind, it can be difficult to fully leverage your tools and resources to gain maximum return on your investment.

## Training from OSIsoft

OSIsoft believes that learning should be available to all users, regardless of their skill level. OSIsoft learning provides beginners with the fundamentals they need to start using the PI System™ while also providing the insight and expertise experienced users' desire. With these learning resources, you can easily revisit topics for quick "refreshers", explore new topics and update existing knowledge. There are many different ways to learn. Accordingly, OSIsoft provides many different types of learning (lectures, demonstrations, videos, hands on exercises, etc.) to ensure that information is presented to all types of learners in a way they will understand and absorb.

## Benefits

**Not sure what you need to know:** OSIsoft provides detailed overviews of learning classes and recommend learning paths to help ensure you attend the right class at the right time.

**Multilingual support:** OSIsoft learning is available in several languages including English, French, Spanish, Portuguese, German, Mandarin, Japanese and Afrikaans.

**Many ways to learn:** Regardless of how you prefer to learn, there is an OSIsoft learning method available for you. OSIsoft offers traditional classroom style learning, on-line learning, computer based learning, webinars and extensive resource materials.



## What Customers Have to Say

*"This course is empowering. It shows you the breadth and depth of possibilities that the PI System has to offer."*

*"Speaking as a complete PI System novice, I feel that this training and others have prepared me very well for what I am about to start as a new PI System admin at a company that has just entered an enterprise agreement with OSIsoft."*

*"The training provided useful info on how to manage my system. I came out with an action item list of things to review when I returned to work."*

*"The course provides a good overview (and provides the details as well) over the different tools available when developing applications for the OSIsoft PI Server™."*

*"I believe that this training will help me a lot with my future work on the PI System."*

*"OSIsoft puts on a great training, the materials are informative and the instructors are very knowledgeable and helpful. I look forward to my next OSIsoft training course!"*

*"The PI System Manager 1 class has helped me become more independent in performing my role."*

*"This course will help us in our Disaster Recovery project with the implementation of the High Availability of our PI System."*

*"The OSIsoft training facilities are incredibly well prepared and very effective."*

*"This course was one of the best training courses I have ever been to. I was able to leave there and come back to work feeling confident and able to use and train others on the PI System."*

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## Benefits Continued

**Learning where you need it:** Wherever you are, there is an OSIsoft classroom nearby available for learning. OSIsoft has permanent learning facilities in the United States in San Leandro, California; Houston, Texas; Cleveland, Ohio and Philadelphia, Pennsylvania; in Canada in Montréal, Québec and Calgary, Alberta; in Frankfurt, Germany; Mexico City, Mexico; São Paulo, Brazil; Seef Suburb, Bahrain; Tokyo, Japan; Seoul, Republic of Korea; Beijing, China and Singapore. Also, OSIsoft regularly holds regional learning classes in various major cities around the world. If you prefer to have one of our trainers visit your location, OSIsoft offers on-site learning.



**Answers whenever you need them:** OSIsoft believes our customers should be able to get answers to their questions whenever they have them. That is why we provide a variety of tools and resources for quickly and easily finding answers. These resources include the "Show Me How" and "Show Me the Value" webinar series, product manuals, learning class examples and exercises, a searchable knowledge base, on-demand learning and computer based learning. With OSIsoft, users spend less time looking for answers and more time using their new information.

## About OSIsoft, LLC

OSIsoft ([www.osisoft.com](http://www.osisoft.com)) delivers the PI System, the industry standard in enterprise infrastructure, for management of real-time data and events. With installations in 110 countries spanning the globe, the PI System is used in manufacturing, energy, utilities, life sciences, data centers, facilities and the process industries. This global installed base relies upon the PI System to safeguard data and deliver enterprise-wide visibility into operational, manufacturing and business data. The PI System enables users to manage assets, mitigate risks, comply with regulations, improve processes, drive innovation, make business decisions in real-time and to identify competitive business and market opportunities. Founded in 1980, OSIsoft is headquartered in San Leandro, California, with operations worldwide and is privately held.